



ANNUAL SERVICE PLANS 2007 UK

<u>Product</u>	<u>On-Site</u> ALL PRICES EXCLUDE VAT	<u>R.T.B.</u> ¹
Vitalograph Pneumotrac ^{1a}	£247	£194
Vitalograph 2120 ²	£227	£140
Vitalograph ALPHA, COMPACT & 2120 with Base Station ³	£280	£194
Vitalograph Gold Standard & Plus, R & S ⁴	£312	£258
1-L / 3-L Syringe service & certification	N/A	£112
Aerosol Inhalation Monitor	£205	£147
Vitalograph micro and PEF/FEV Diary	£205	£ 70
Inspection & Accuracy Certification (No Parts fitted)	£183	£121

See footnotes at bottom of page for model identification. Also note:

a) If a failure on any component replaced during service occurs within warranty, return-to-base repair is free of charge. b) Multi-unit discounts apply. Please call for details. c) Extra charges are added to recover congestion charges and parking charges where these apply.

Free 5-Year Warranty

A free 5 Year Warranty applies on selected Vitalograph devices, providing that your routine annual maintenance service is carried out each year by our own technicians. Any failure on your Vitalograph device will be repaired free of charge on a RTB basis, up to 5 years from date of purchase. If the device has been tampered with or opened by anyone other than a Vitalograph technician, this warranty becomes void.

Assured Lifetime Cost and Discount

If you purchase all 4 services in advance to guarantee the full 5 years Warranty, we will fix prices at their current rate, effectively giving you protection against inflation.

On-Site Routine Annual Maintenance Service:

Our trained service technician will call to your premises to maintain, clean and inspect your equipment, performing checks for safety, function and accuracy. On measuring devices the traceability of calibration will be certified. In addition we will replace service kit components, significantly reducing the risk of cross infection and reducing the potential for malfunction. Your Precision Syringe will be checked free of charge. Any additional parts requiring replacement/repair will be charged at current rates. On-site service may not be available outside mainland.

Interim Spirometer Inspection & Accuracy Certification Service:

In addition to the annual Planned Preventive Maintenance service, we recommend an Inspection & Accuracy Certification service. Our service technician will clean and inspect your device, performing checks for safety, function and accuracy. Calibration traceability will be certified. No components will be replaced. On-site service may not be available outside mainland.

Return-To-Base (R.T.B.) Annual Planned Preventive Maintenance Service: (Prices include carriage one-way)

Return your spirometer with a Purchase Order to our Buckingham Base. We will clean and inspect your equipment, performing checks for safety, function and accuracy. Calibration, including your Precision Syringe if available, will be certified traceable. In addition we will replace service kit components, significantly reducing the risk of cross infection and potential machine malfunction. If the device is out of Warranty (see our free 5-year Warranty conditions overleaf) parts requiring replacement/repair will be charged for at current spares price – a quote can be provided on request.

Vitalograph Ltd, Maids Moreton, Buckingham, MK18 1SW. Tel: 01280-827110 Fax: 01280-823302

www.vitalograph.co.uk

ROUTINE ANNUAL SERVICE ORDER FORM

Company Name _____ Vitalograph Customer ID _____
 Address _____
 Contact Name _____ Position _____ Phone _____ Mobile _____
 User Name(s) _____ Phone _____ Mobile _____
 Signature _____ Date _____ Order No _____

An Order N^o must be provided for all Service Orders.

Please book an On-site service call* / on-going service call until further notice* for the following: (*Delete as appropriate)

Serial No _____ Location _____
 Serial No _____ Location _____

For additional devices, please attach a separate sheet.

Return To Base Services - 5-day return from date of receipt - all orders subject to acceptance.

¹ Prices quoted for Return-To-Base (RTB) include one-way (return to you) carriage from Vitalograph, Buckingham UK Mainland only

^{1a} Vitalograph devices with Serial N^o beginning PN

² Vitalograph devices with Serial N^o beginning HH, HM

³ Vitalograph devices with serial number beginning AL, C, DSS, LF, HM+BS

⁴ Vitalograph devices with serial number beginning R, S, VS, VM



Free 5 Year Warranty

You now get a free 5-year warranty on a new Vitalograph purchased in the UK.

Subject to your routine annual calibration and planned preventive maintenance service being carried out by Vitalograph Ltd. On your premises or on ours – the choice is yours. Any failure on your Vitalograph is repaired **free of charge** (return-to-base) for up to 5 years from purchase.

A trade-in discount is offered to you against any brand of spirometer when you buy a new Vitalograph.

For further information or quotation please call:

Customer Service Team on 01280 827110

or

e-mail sales@vitalograph.co.uk

www.vitalograph.co.uk